



act with collaborative spirit when their knowledge, skills and experience are required to solve and share global interests for the company.

DERCOSA employees work efficiently, making the most of their time and resources.

To stimulate loyalty, satisfaction and pride of being part of the company, DERCOSA is committed to dedicating resources and developing initiatives and actions to promote cultural cohesion in the organization.

Security and health

DERCOSA dedicates means to provide its employees a healthy and safe workplace. Likewise, the company continuously improves the prevention measures of occupational risks and the promotion of safety at work in each section.

In the same way, DERCOSA promotes and stimulates this security and health measures to its collaborating companies. In fact, when third-party companies come to DERCOSA to do an external job, the company is obligated to facilitate documentation indicating the experience and certified courses related to the security of their employees.

DERCOSA employees will use their equipment in a proper and safe way. This equipment depends on the workplace. They are responsible for their own and general safety. They also encourage their partners to follow the safety measures. The priority is always a safe workplace.

4.4. Relations with customers

All employees are obligated to act based on respect and dignity, taking into account the different cultures with international customers and not allowing discrimination in treatment based on race, religion, age, nationality, gender or any other personal or social condition.

DERCOSA acts with the aim of offering the highest level of quality with the objective to achieve the excellence in the manufacture of its products. For this reason, it makes available to its employees the means for the development of their activity in such a way that they can satisfy the expectations of the customers. Likewise, employees will avoid all malicious or fraudulent conduct that leads to obtaining inappropriate advantages.